

# RPA Case Study

## Banking – Benefit Settlement

### Business Challenges

- Delay in process due to manual intervention
- Daily workload of file downloading benefit settlement payment gateway (Old and New ) URL
- Filtration of number of files to get required output
- The whole process is repetitive, manual, time consuming and painful
- Personal dependency issue



### Our Solution

- Implemented Automation edge based RPA solution
- Login into benefit settlement payment gateway (Old & New) URL and download the reports from web URL
- BOT will save reports in shared folder
- BOT will create status report and send report in mail to process owner
- BOT will execute the process in very less time
- BOT will run on monthly basis

### Platform and Technology Details



**Business Benefits:** Eliminate of human errors and >90% accuracy; Cost Saving; Reduce cycle time by 90%; Increased process time